

Volunteer role description – Children’s Ward

Thank You!

Thank You for volunteering at the RUH. The following role description will outline the details of the role that the Children’s ward requires support with. We are grateful for you giving your time to the RUH and hope you have a great experience while volunteering with us.

Role Title:

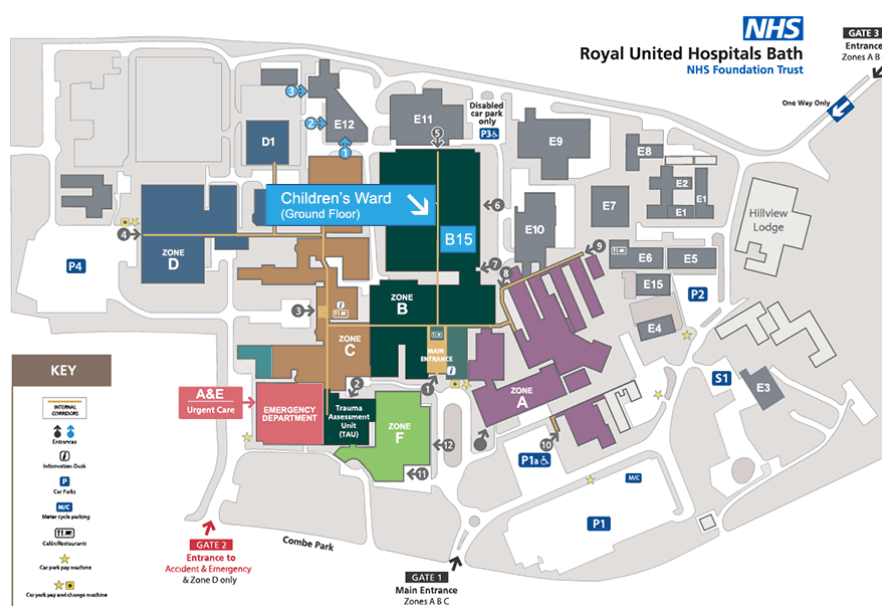
Children’s Ward Volunteer mealtime and snack support

Your named Volunteer Manager on the ward/ department is

Mary McDonagh and the ward team

Location of your volunteer role:

Children's Ward b15/24, [Maps to Wards and Departments](#) | Royal United Hospitals Bath





Role purpose:

This Volunteer role is designed to support the clinical team on the children's ward with the delivery of tasks that are important to them and their patients.

The focus of the role will be providing support around snack and mealtimes and support around accessing play.

General Tasks:

- Prepare and distribute snacks and drinks
- Support meal tray delivery
- Tidy and restock areas
- Encourage hydration as directed
- Follow allergy, dietary and cultural guidance
- Escalate concerns to staff

You will not be asked to do any of the following:

- Feed patients unless trained
- Make dietary decisions
- Access confidential information unnecessarily

A day on the children's ward would look like

- Report to the nurse in charge
- Handover of allergies / special diets
- Preparing snacks and trolley for 10/3 pm
- Assist ward staff with delivery of food and lunch and teatime
- Help to heat up frozen meals and deliver sandwiches to parents
- Spend time with parents and families on the ward

Skills, experience and qualities needed:

- A patient and calm manner is essential
- Excellent communication skills
- Non-judgemental and sensitive approach
- Positive attitude
- Enthusiastic and keen to work with a broad spectrum of patients



- Reliable
- Able to work as part of a team

Support and training:

- Friends of the RUH will provide mandatory hospital induction and training
- A named member of staff will induct the volunteer into the role and provide guidance and supervision as needed
- Volunteers will receive regular and ongoing support from the Friends of the RUH.
- Infection prevention
- Food hygiene
- Allergy awareness
- Dietary requirements
- Safeguarding children level 1
- Confidentiality and information governance

Shift Pattern:

Monday- Sunday; AM (9:30- 13:00) PM (14:30- 18:00)

These times incorporate morning snack rounds, lunchtime and afternoon snack and dinner time.

What is in it for the volunteer?

- Meet new people
- Share existing skills and develop new skills
- A sense of satisfaction and 'giving something back'
- Experience of working in a clinical environment/ healthcare setting



Our expectations of volunteers:

- To be able to commit to consistent weekly/ fortnightly shifts
- To raise any concerns with staff so support can be provided accordingly
- To be compassionate and have a child-friendly approach is essential
- To have a good ability to communicate with children and families
- To be reliable and able to commit to regular shifts
- Enjoy working with children and families



Any other information relevant to the role:

N/A

	If you have any further question, please do not hesitate to contact the Volunteering team on 01225 825319
	Royal United Hospitals Bath NHS Foundation Trust Combe Park, Bath, BA1 3NG 01225 428331 www.ruh.nhs.uk